



CITY OF HORSESHOE BAY



POLICE DEPARTMENT

Filing a Complaint for Racial Profiling

The Horseshoe Bay Police Department does not condone Racial Profiling or any other type of Biased Based Policing. If you feel you have been the victim of Racial Profiling or Biased Based Policing by any member of the Horseshoe Bay Police Department, please contact us at:

Horseshoe Bay Police Department
PO Box 7765
Horseshoe Bay, Texas 78657
830/598-2633

Understanding the Process

Once an individual has filed a Horseshoe Bay Police Department Complaint Form regarding Racial Profiling, he or she should expect the following process to begin:

The Interview

- A police supervisor or an investigator from the department will interview the individual filing the complaint.
- The officer will ask the alleged victim questions about what happened. It is possible that the officer may be able to explain the officer(s) actions to your satisfaction.
- Usually, the alleged victim will be interviewed at the Police Department's office, located at #1 Community Drive, Horseshoe Bay, Texas, but it may be necessary for other arrangements to be made.
- It is likely that the complaining party will be videotaped during the interview.
- The individual filing a complaint should provide the names of any witnesses that may have factual information about the complaint.

The Investigation

After an interview, the Horseshoe Bay Police Department will investigate the alleged misconduct. The investigators will consist of a supervisor or an investigator assigned to the Criminal investigation Division. All officers and witnesses whom the alleged victim named will be interviewed. Although it is impossible to estimate how long an investigation will take, most investigations will be completed within 45 days. The alleged victim will be informed of the need for an extension if such is deemed necessary.

The Review Process

Once the investigation is complete, the results of the investigation will go to the affected employee's commanding officer who will make recommendations based on the findings of the investigation and with input from the employee's immediate supervisor. The investigation, findings, and recommendations will then be sent to the Chief of Police for review and disposition.

The Findings

The final results of a complaint are called "findings". There are four possible findings:

Sustained – The allegation is supported by sufficient evidence to justify a reasonable conclusion that the alleged misconduct occurred.

Unfounded – It is found that the reported misconduct did not occur or it did not occur as alleged.

Exonerated – The incident occurred but was lawful and proper.

Not Sustained – A determination that the facts presented are insufficient to clearly prove or disprove the allegations. The inquiry into this allegation is inactivated pending development of additional evidence or information.

Disposition of Complaint

Upon Completion of the investigation, the Chief of Police will notify the complainant in writing of the findings. If the complaint was sustained, the employee will be punished according to the applicable policy of the Horseshoe Bay Police Department and/or the laws of the State of Texas.