

**Mandatory Language for Monitoring and Reporting Violation
SURFACE WATER MONITORING, ROUTINE MAJOR**

The **City of Horseshoe Bay**, PWS ID **TX1500015**, has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems that treat surface water and/or ground water under the direct influence of surface water are required to submit monthly operating reports with operational data of the treatment, disinfection and quality of the water provided to their customers.

This/These violation(s) occurred in the monitoring period(s) 10/2024

Results of regular monitoring are an indicator of whether or not your drinking water is safe. We did not complete all monitoring and/or reporting for surface water constituents, and therefore TCEQ cannot be sure of the safety of your drinking water during that time.

We are taking the following actions to address this issue:

The City of Horseshoe Bay Central Water Treatment Plant had a chlorine gas incident in October 2024 which led to the destruction of some of our computer hard drives containing the data required to be submitted to TCEQ. We attempted to forensically recover the data, but were unsuccessful. All monitoring was conducted, and the water was safe, but we were unable to report the results due to the loss of the data. The plant was then shut down during the incident.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact Joel Green, Plant Supervisor, at (830) 613-0830.

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